



April 8, 2020

To our valued customers:

In response to certain challenges resulting from COVID-19, your CVS Health CarePlus pharmacy in the Pedway at 69 W. Washington will be temporarily closed until further notice, beginning Monday, April 13.

We have taken comprehensive steps to ensure your experience with CVS Health is not disrupted during this time and have stored all existing prescription information in our system, so that we may help you seamlessly transfer your prescription to any other CVS Health pharmacy.

You may have already been contacted by our CarePlus staff regarding any pending prescriptions, but if not, you will be receiving a call soon.

In addition, the phone number for your CarePlus pharmacy will be transferred to the CVS Health pharmacy just west of the County Building, at 208 W. Washington St. If you would like to reach that store directly, please call (312) 201-5921.

We appreciate your patience during this unique situation and look forward to serving you in the future. A notification will be posted when we are preparing to reopen your CarePlus pharmacy.

Sincerely,

Your CVS Health CarePlus Pharmacy Team