



## Other Assistance Programs

### Where can I direct residents looking for COVID-19 mortgage assistance?

You can direct Cook County homeowners to [www.findhelp.org](http://www.findhelp.org) and <https://covid.citybureau.org/en/> to find mortgage assistance resources.

### Where can I direct residents looking for other COVID-19 utility assistance resources?

You can direct Cook County residents to these utility programs:

- **Low Income Home Energy Assistance Program (LIHEAP)** – helps eligible households with home energy services. For more information, contact LIHEAP Hotline 1-877-411-9276 or visit [www.HelpIllinoisFamilies.com](http://www.HelpIllinoisFamilies.com)
  - **Percentage of Income Payment Plan (PIPP)** available for LIHEAP eligible households who are customers of one of the following utilities: Ameren Illinois, ComEd, Nicor Gas and Peoples Gas/North Shore Gas. Under PIPP, eligible households pay a percentage of their income; receive a monthly benefit towards their utility bill and, arrearage reductions for every on-time payment they make, if applicable. Contact LIHEAP Hotline 1-877-411-9276 or visit [www.HelpIllinoisFamilies.com](http://www.HelpIllinoisFamilies.com)
- **Special Residential Hardship Program** - Provides grants of up to \$500 towards the arrearage, once every two years, for eligible residential customers with household incomes up to 250% of the federal poverty level. Contact LIHEAP Hotline 1-877-411-9276 or visit [www.HelpIllinoisFamilies.com](http://www.HelpIllinoisFamilies.com)
- **ComEd Helps Active/Veteran Military Personnel (CHAMP)** - Assists activated and deployed members of the U.S. Armed Forces, National Guard, Reserves and honorably discharged veterans with paying their electric bills. Apply online at: [www.ComEd.com/CARE](http://www.ComEd.com/CARE)
- **ComEd Helping Hand** - Helping Hand provides grants up to \$300 towards to arrearages for customers who express financial hardship due to COVID-19. For more information call – 1-800-334-7661. If the customer is low-income (LICA), email [HelpingHand@exeloncorp.com](mailto:HelpingHand@exeloncorp.com). If not LICA, customer must submit income documentation through verification link at [ComEd.com/HelpingHand](http://ComEd.com/HelpingHand).

- **Small Business Assistance** - Provides eligible small business customers with grants up to \$1000 towards the 30% down payment to establish a 6 month installment payment agreement or 30% of the amount to restore service. For more information, contact ComEd at 1-877-426-6331
- **Cook County Legal Aid for Housing and Debt:** [Cook County LEGAL AID for Housing and Debt](#)

## Our Partners

<a href="#">Arab American Family Services</a>	7000 W. 111th St., Suite 300, Worth, IL 60482
<a href="#">BEDS Plus Care, Inc.</a>	9601 Ogden Avenue, La Grange, IL, 60525
<a href="#">Catholic Charities of the Archdiocese of Chicago Care, Inc</a>	721 N. LaSalle Street, Chicago, IL 60654
<a href="#">CEDA</a>	567 W. Lake Street, 12th Floor, Chicago, IL 60661
<a href="#">Center of Concern</a>	1665 Elk Blvd., Des Plaines, IL 60016
<a href="#">Connections for the Homeless</a>	2121 Dewey Avenue, Evanston, IL 60201
<a href="#">Housing Authority of Cook County</a>	175 Jackson Boulevard Chicago 60604
<a href="#">Housing Choice Partners</a>	228 S Wabash Ave, FL 5 Chicago, IL 60604
<a href="#">Housing Forward</a>	1851 S. 9th Ave, Maywood, IL 60153
<a href="#">Metropolitan Tenants Organization</a>	1727 S. Indiana #G03, Chicago, IL 60616
<a href="#">Neighborhood Housing Services of Chicago</a>	1279 N. Milwaukee, Chicago, IL 60622
<a href="#">Northwest Compass, Inc</a>	300 W. Northwest Hwy., Mt Prospect, IL 60056
<a href="#">Oak Park Regional Housing Center</a>	1041 South Boulevard, Oak Park, IL 60302
<a href="#">Open Communities</a>	1880 Oak Ave, Suite 301, Evanston, IL 60201
<a href="#">Respond Now</a>	1439 Emerald, Chicago Heights, IL 60411
<a href="#">South Suburban Housing Center.</a>	18220 Harwood Ave, Suite 1, Homewood, IL 60430
<a href="#">The Link &amp; Option Center, Inc.</a>	900 E. 162nd Street, Ste. 102, South Holland, IL 60473
<a href="#">Thornton Township</a>	333 E. 162nd St, South Holland, IL 60473
<a href="#">YWCA Metropolitan Chicago</a>	1 North LaSalle Street, Suite 1700, Chicago, IL 60602