

Notice Under the Americans with Disabilities Act

In accordance with the requirements of title II of the Americans with Disabilities Act (ADA) of 1990, the Cook County Department of Transportation and Highways (DoTH) will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

Employment: The Cook County Department of Transportation and Highways does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

Effective Communication: The Cook County Department of Transportation and Highways will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in DoTH programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: The Cook County Department of Transportation and Highways will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcome in DoTH offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of DoTH, should contact the office of the ADA Coordinator as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require DoTH to take any action that would fundamentally alter the nature of its programs or services or impose an undue financial or administrative burden.

The Cook County Department of Transportation and Highways will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

Complaints that a program, service, or activity of DoTH is not accessible to persons with disabilities should be directed to the ADA Coordinator. Their contact information is presented below:

ADA Coordinator
Cook County Department of Transportation and Highways
69 W Washington Street Chicago, IL 60602

Telephone: (312) 603-1598

Email:
ADA.Coordinator@cookcountyil.gov