



COOK COUNTY HEALTH

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To: Honorable John P. Daley, *Chairman, Finance Committee*

From: Pamela Cassara, CFO
Cook County Health

Deidre Watts, Budget Director
Cook County Health

CC: Annette C.M. Guzman, *Budget Director*
Department of Budget & Management Services

Date: July 28, 2022

Re: Request for Information from FY2022 Mid-Year Budget Hearing

The following information is provided in response to questions posed at our department's budget hearing held on July 19, 2022.

I. Request ID #4020-01

Commissioner Sean Morrison asked for the amount of bills in FY2021, both Medicaid and Medicare, that were returned to CCH due to billing code errors after final determination of non-payment? Please provide the breakdown of bills for FY2021.

Commissioner Sean Morrison also asked CCH to share the billing report on quarterly basis going forward.

Response:

During the first half of FY2021 we recognized \$6.7M in combined billing denials resulting in non-payment from Medicaid & Medicare. In the second half of FY2021, our insurance collection operations improved providing greater collection efforts and resulting in a reduction in combined billing denials of \$1.9M from Medicaid & Medicare. Operational improvements continue through the first three quarters of FY2022. The quarterly average billing denial amount for the first three quarters is \$1.8M. Additional efforts are underway to onboard additional resources specifically focused on increasing the collection efforts on open Medicaid & Medicare accounts receivable.

II. Request ID #4020-02

Commissioner Donna Miller asked, what is the County Care claims amount owed by the State of Illinois to CCH?

Response:

At the time of the mid-year review, which is as of March, the State owed CCH \$45.8M of which \$37.9 was related to past due capitation revenue. CCH continues to monitor and report the amounts outstanding from the State of Illinois across all revenue categories.

As always, please let us know if you have any additional questions.