

Here is a description of the Before Filing Branching Chart:

START HERE: Where did what you are complaining about occur? Three options: [1a] In Chicago. [2a] In a Cook County suburb. [3a] Outside of Cook County (in Illinois or another state).

If you responded [1a] In Chicago → We have just two more questions for you. Is the reason you are calling us because you experienced discrimination or harassment because of your criminal record while searching for or applying for housing? → Two options: [1b] No, I was calling regarding another potential complaint (minimum wage, sick leave, discrimination or harassment based on another aspect of my identity). [2b] Yes.

If you responded [1b] No, I was calling regarding another potential complaint (minimum wage, sick leave, discrimination, or harassment based on another aspect of my identity). → The potential violation occurred in Chicago, but is your workplace/employer located in a Cook County suburb? → Two options: [1c] Yes. → Please complete our complaint form or call or email us with any questions regarding a Just Housing Amendment violation. [2c] No. → Please refer to our 'Where to File' grids for more information or call or email us so we can better direct you to the correct agency.

If you responded [2b] Yes. → Please complete our Complaint Form or call or email us with any questions regarding a Just Housing Amendment violation.

If you responded [2a] In a Cook County suburb → Okay, we need to ask a few more questions regarding your complaint. What was the potential violation regarding? → Three options: [1d] Minimum Wage*, Earned Sick Leave*, [2d] Employment, Housing, Public Accommodations, Credit, Access to Cook County programs, services, or contracts, [3d] I'm not sure.

If you responded [1d] Minimum Wage*, Earned Sick Leave* → Here is one more question. When did the potential violation occur? → Two options: [1e] Longer than three years ago. → It is very likely that the alleged violation took place too long ago to file a complaint. [2e] Within the past three years. → Please complete our Complaint Form and/or call us with any questions regarding your complaint. → Here is one more thing to consider: what was the basis of the potential violation? Why were you discriminated against or harassed? (*Please note: a number of municipalities have opted out of Cook County's ordinances regarding these protections, so you may need to call your municipal government.)

If you responded [2d] Employment, Housing, Public Accommodations, Credit, Access to Cook County programs, services, or contracts, → Here is one more question. When did the alleged violation occur? → Two options: [1f] Longer than 180 days ago. → It is very likely that the alleged violation took place too long ago to file a complaint. [2f] Within the past 180 days. → Please complete our Complaint Form and/or call us with any questions regarding your complaint. → Here is one more thing to consider: what was the basis of the potential violation? Why were you discriminated against or harassed?

If you responded [3d] I'm not sure. → Email us or give us a call — a Commission staff member is happy to help answer any questions you may have!

If you responded [3a] Outside of Cook County (in Illinois or another state) → Please refer to our 'Where to File' grids for more information or call or email us so we can better direct you to the correct agency.