

Cook County Integrated Property Tax System (IPTS) Weekly Status Report: 04/03/2026

Project Status

The Project Workstream addresses items outstanding in the project schedule upon Go-Live that are not yet live in production. This workstream tracks the status of fully unmet requirements and defects blocking new functionalities from entering production.

Agency	Functionality	Current Status	Critical	High	Medium	Low
AS	Erroneous Exemptions	<ul style="list-style-type: none"> 2 defects related to data decisioning needed from Assessor, 2 functional defects in pending re-test to resolve. Assessor made decision to continue with original dataset placed in TEST environment. They will provide Tyler a re-cut of data for full conversion in TEST environment. Assessor requested impact analysis on creating new records within lasWorld for Erroneous Exemptions. 	2	2	-	-
AS	Assessed by Legal (ABL)	<ul style="list-style-type: none"> Tyler to provide latest mapping document for conversion file and provide feedback. 2 functional defects are in re-test for user acceptance testing, pending review of conversion from Assessor. 	-	2	-	1
AS	Smartfile	<ul style="list-style-type: none"> Residential Appeals filing will be promoted production for final testing 4/3. Currently prioritizing remaining 6 appeals filings for promotion to production. 	-	7	4	-
TR	EWR	<ul style="list-style-type: none"> Treasurer to review and prioritize open defects. 	18	1	-	-
TR	Datalets	<ul style="list-style-type: none"> Treasurer to review and prioritize open defects. 	-	8	2	5
CL	Datalets	<ul style="list-style-type: none"> Clerk to review and prioritize open defects. 	-	3	-	-

Production Status

The Production Workstream addresses defects, scope items, and enhancements related to functionalities that are fully or partially operational in production.

Agency	Functionality	Current Status	Critical	High	Medium	Low
AS/TR	Certificate of Error (COE)	<ul style="list-style-type: none"> Treasurer is functionally able to issue singular COE refunds, but is currently excluding all refunds with a COE from batch refund issuances due to an outstanding defect currently being actioned by Tyler and Assessor. Assessor is functionally able to use COEs, with some critical defects pertaining to the backlog of COEs to issue that need to be reviewed for confirmation of impacted set. Assessor has completed their review and certification of 2024 COEs and is currently reviewing COEs for 2019-2023. 	3	3	1	1
AS/CL	PINMAP/Divisions	<ul style="list-style-type: none"> Operational in production, with defects. Tyler is reviewing divisions not captured for resolution. GIS/Tyler/Assessor are conducting additional testing and updates to PINMAP for missing divisions and voided/added PINs 	1	1	-	1
TR/CL	Distributions/Finance	<ul style="list-style-type: none"> Distributions have been completed through March 29th. Treasurer is executing most distributions functionality with Tyler support. Tyler and Treasurer continue to finalize report details. 	12	23	5	1
AS	New Property	<ul style="list-style-type: none"> Operational in production, with defects. Assessor to review list of PINs impacted for 2025 calculation defects by 4/7. Outstanding defect for New Property calculations is blocking the Assessor's ability to complete the IDOR Abstract reports, so they are using a manual workaround for 2025 calculations. 	1	1	-	-
AS	Exemptions	<ul style="list-style-type: none"> Operational in production, with defects. Resolution to partial exemptions defect is pending retest in production. 	1	5	4	1

AS	Datalets	<ul style="list-style-type: none"> Operational in production, additional datalets in progress as agreed. Treasurer status changes datalet completed. 	-	4	3	1
AS	Admin	<ul style="list-style-type: none"> Operational in production, with defects. Currently deprioritized for other more critical items. 	-	-	2	1
AS	Imports/Exports	<ul style="list-style-type: none"> Operational in production, with defects. Tyler reviewing CV411ILCOO for 4 high defects, preventing sales exports currently. 	-	4	1	1
AS	Omitted Assessments	<ul style="list-style-type: none"> Operational in production, with defects. Assessor to re-test PIN with Omitted record causing error. 	-	1	-	-
AS	Reports	<ul style="list-style-type: none"> Operational in production, with defects. Report-related defects are in various states of actioning, with a focus on developing a validation method for IDOR Abstract reports for 2026 reporting purposes (tentative & final). AA106 New Property report is blocked from completion until New Property calculation defect is resolved. 	-	7	2	1
AS	Sales	<ul style="list-style-type: none"> Operational in production, with defects. 	-	-	1	1
AS	Uniformity Grid	<ul style="list-style-type: none"> Operational in production, with defects. Outstanding defect is in pending retest with the Assessor. 	-	-	1	-
AS	Valuations	<ul style="list-style-type: none"> Operational in production, with defects. Awaiting RCA from Tyler on “phantom” land value defect 	-	2	-	-
AS	Workflow	<ul style="list-style-type: none"> Operational in production, with defects. Tyler will schedule a walkthrough with the Assessor to review case based workflow. Tyler assessing issue with one workflow that is no longer working. 	-	2	-	1
TR	Adjustments	<ul style="list-style-type: none"> Operational in production, with defects. Treasurer to retest 4 bankruptcy related defects after Tyler made updates to the bankruptcy alert logic. 	2	4	2	-
TR	Collections/ Cashiering	<ul style="list-style-type: none"> Operational in production, with defects. Treasurer is experiencing occasional issues preventing cashiers from accepting payments and reporting to Tyler for resolution and root cause investigation. 	13	14	10	1

		<ul style="list-style-type: none"> Treasurer/Tyler are prioritizing balancing issues with the TX171 that are having downstream impacts on other collections reports. 				
TR	Data	<ul style="list-style-type: none"> Treasurer has identified several issues with payments/refunds posting on the incorrect installment that Tyler is working to resolve. 	4	1	-	-
TR	IT	<ul style="list-style-type: none"> The 2023 Property Master has been completed and is being used on Treasurer's website. Remaining defects are largely due to underlying data and payment posting issues. Most Payment Master defects have been resolved and are pending Treasurer retest to confirm. 	19	5	5	
TR	Tax Bills	<ul style="list-style-type: none"> 2025 1st Installment bills were successfully sent out and Treasurer is beginning to accept payments. Of the ~8,500 PINs that were excluded from the initial 2024 2nd Installment, ~50% have been sent out. The remainder are being addressed by Treasurer and Tyler. 	36	3	7	2
TR	Refunds	<ul style="list-style-type: none"> Operational in production, with defects. Treasurer is issuing refunds in small batches in iasWorld for most refund types. Treasurer is unable to process large batches due to the large number of underlying data issues that require them to check each refund individually before issuing. Duplicate and Overpayment: DO refunds are currently blocked until converted DO refund data is split into tax, penalty, and interest. Treasurer/Tyler are also resolving issues with DO refunds posting to the incorrect installment. Property Tax Appeal Board: Refunds are being issued in small batches while Treasurer continues to resolve data issues. Specific Objections: Refunds are being issued in small batches while Treasurer continues to resolve data issues. Transfer: Functioning as expected. Sale in Error: Blocked until Clerk can issue certifications in production. 	39	19	2	-
CL	Bonds	<ul style="list-style-type: none"> Operational in production, with defects. 	-	3	1	-

		<ul style="list-style-type: none"> • Clerk tested workaround for new bond assignment defect and is waiting for Tyler to push it into Production. 				
CL	Referenda	<ul style="list-style-type: none"> • Operational in production. 	-	-	-	-
CL	Levy	<ul style="list-style-type: none"> • Operational in production. 	-	-	-	-
CL	Tax Rate Calculation (TRC)	<ul style="list-style-type: none"> • Operational in production, with defects. 	-	3	1	-
CL	Abatements	<ul style="list-style-type: none"> • Operational in production, with defects. 	-	1	1	-
CL	TIF	<ul style="list-style-type: none"> • Operational in production, with defects. 	-	-	1	-
CL	Agency Management	<ul style="list-style-type: none"> • Operational in production, with defects. 	-	1	-	-
AS	Enhancements	<ul style="list-style-type: none"> • Assessor enhancements to be reviewed and prioritized • Currently in progress on 6 appeals filings to update for 2026 	-	6	1	-
TR	Enhancements	<ul style="list-style-type: none"> • Treasurer enhancements to be reviewed and prioritized. 	7	-	28	11
CL	Enhancements	<ul style="list-style-type: none"> • Extension enhancements to be reviewed and prioritized. 	-	28	16	4

Clerk Redemptions Status

The Clerk Redemptions Workstream tracks all activities required in order for redemptions functionality to go live in production. Workstream activities include validation of blackout period and converted data, redemptions artifact testing, and functionality testing for other scope areas required for go-live. Defects associated with converted data validation are captured as part of the respective functionality ex. EJR, EOR.

Sale Type	Current Status	Critical	High	Medium	Low
Annual Sale	<ul style="list-style-type: none"> Clerk is working through the validation of data that was modified during black out period and simultaneously validating data that was converted at the original cut off date. Clerk also began testing and validating the functionality of necessary redemptions artifacts including the Recommended Order Form, Certificate of Payment, Estimate of Redemption, Judgement Record Report, and Open Item Bill. Clerk also resumed Cashier I/II testing in Stage environment now that most recent patch updated the environment to match iasWorld Production. 	-	85	3	-
Forfeiture Sale	<ul style="list-style-type: none"> Artifact testing with Forfeiture Sale PINs is in progress. Tyler has reached out to Treasurer for additional data/logic on forfeiture sales. 	-	15	-	-
Scavenger Sale	<ul style="list-style-type: none"> Blocked by Annual and Forfeiture Sale testing. Tyler is planning to load Scavenger Sale data into iasWorld by April 10. 	-	5	-	1

Functionality	Current Status	Critical	High	Medium	Low
Blackout Data Validation	<ul style="list-style-type: none"> Clerk has passed black out data validation for Extended Last Day to Redeem, Deeds, Fees, and Payout Payments. Clerk continues to work with Tyler on defects associated with Redemption Payments and Subtaxes. 	-	5	-	-

Electronic Judgement Record (EJR)	<ul style="list-style-type: none"> • Clerk continues to report and review defects associated with converted data in the EJR for General Active Sales and Forfeiture Sales. This included Omitted and Special Assessment PINs. • Clerk and Tyler continue to work through outstanding EJR defects according to agreed priority. 	-	38	-	-
Recommended Order Form (ROF)	<ul style="list-style-type: none"> • For General Active PINs, Clerk is validating that the data appears as expected in the ROF. Clerk tested a subset of PINs and 60% have passed validation. • For Omitted and Special Assessment, Clerk is validating that the data appears as expected in the ROF and reporting any defects to Tyler. • Clerk and Tyler continue to work through outstanding defects according to agreed priority. 	-	9	-	-
Judgement Record Report (JRR)	<ul style="list-style-type: none"> • For General Active PINs, Clerk is validating that the data appears as expected in the JRR. Clerk tested a subset of PINs and 100% have passed validation. • For Omitted and Special Assessment, Clerk is validating that the data appears as expected in the JRR and reporting any defects to Tyler. • Clerk and Tyler continue to work through outstanding defects according to agreed priority. 	-	12	1	-
Estimate of Redemption (EOR)	<ul style="list-style-type: none"> • For General Active PINs, Clerk is validating that the data appears as expected in the EOR. Clerk tested a subset of PINs and 90% have passed validation. • For Omitted and Special Assessment, Clerk is validating that the data appears as expected in the EOR and reporting any defects to Tyler. • Clerk and Tyler continue to work through outstanding defects according to agreed priority. 	-	15	-	1
Certificate of Payment (COP)	<ul style="list-style-type: none"> • For General Active PINs, Clerk is validating that the data appears as expected in the COP. Clerk tested a subset of PINs and 70% have passed validation. • For Omitted and Special Assessment, Clerk is validating that the data appears as expected in the COP and reporting any defects to Tyler. • Clerk and Tyler continue to work through outstanding defects according to agreed priority. 	-	11	1	-

Forfeiture Bill	<ul style="list-style-type: none"> Blocked by research needed in conjunction with Treasurer and Tyler on forfeiture sale data breakdown. 	-	8	-	-
Open Item Bill	<ul style="list-style-type: none"> For General Active PINs, Clerk is validating that the data appears as expected in the Open Item Bills. Clerk tested a subset of PINs and 100% have passed validation. For Omitted and Special Assessment, Clerk is validating that the data appears as expected in Open Item Bill and reporting any defects to Tyler. Clerk and Tyler continue to work through outstanding defects according to agreed priority. 	-	5	1	-
Override	<ul style="list-style-type: none"> Deprioritized to focus on artifact and converted data validation. 	-	2	-	-
Cashier I/II	<ul style="list-style-type: none"> On 4/1, Clerk and System Innovators connected Cashier Servers to the updated Tyler Stage environment. Clerk will resume testing Cashier functionality that they were unable to thoroughly test due to limitations of data available in the testing environment. Tyler has copied production to a lower environment, so the data is now available. 	-	-	-	-

*Subsequent tax related defects are tracked across many functionality groups ; there are currently 12 total active defects.

Acronyms:

ABL – Assessed by Legal

AS – Assessor

CL – Clerk

COE – Certificate of Error

COP – Certificate of Payment

DO – Duplicate & Overpayment

EAV – Equalized Assessed Value

EJR – Electronic Judgement Record

EOR – Estimate of Redemption

EWR – Electronic Warrant Record

IDOR -- Illinois Department of Revenue

HIE – Home Improvement Exempt

JRR – Judgement Record Report

PTAB – Property Tax Appeal Board

ROF – Recommended Order Form

SP – Specific Objections

SIE – Sale In Error

TR – Treasurer

TRC – Tax Rate Calculation