

# Cook County Integrated Property Tax System (IPTS) Weekly Status Report: 04/10/2026

## Project Status

The Project Workstream addresses items outstanding in the project schedule upon Go-Live that are not yet live in production. This workstream tracks the status of fully unmet requirements and defects blocking new functionalities from entering production.

Agency	Functionality	Current Status	Critical	High	Medium	Low
AS	Erroneous Exemptions	<ul style="list-style-type: none"> <li>2 defects related to field addition needs for data conversion are outstanding. Assessor provided feedback to Tyler 4/9. Tyler is reviewing and a solutioning discussion will be held next week if needed.</li> <li>Assessor to provide Tyler a re-cut of data for full conversion in TEST environment once field additions completed.</li> <li>Assessor requested impact analysis on creating new records within lasWorld for Erroneous Exemptions.</li> </ul>	2	2	-	-
AS	Assessed by Legal (ABL)	<ul style="list-style-type: none"> <li>Tyler provided conversion mapping for Assessor to review/approve.</li> <li>2 functional defects are in re-test from user acceptance testing but are blocked.</li> </ul>	-	2	-	1
AS	Smartfile	<ul style="list-style-type: none"> <li>2026 Residential Appeals filing promoted to production 4/8, closed 4/10</li> <li>3 defects related to performance/search functionality will require SmartFile upgrade in order to close. Tyler/AS are discussing timing.</li> <li>Prioritizing remaining 6 appeals filings for promotion to production.</li> </ul>	-	8	4	-
TR	EWR	<ul style="list-style-type: none"> <li>Treasurer to review and prioritize open defects.</li> </ul>	22	-	-	-
TR	Datalets	<ul style="list-style-type: none"> <li>Treasurer to review and prioritize open defects.</li> </ul>	-	8	2	5
CL	Datalets	<ul style="list-style-type: none"> <li>Clerk to review and prioritize open defects.</li> </ul>	-	3	-	-

## Production Status

The Production Workstream addresses defects, scope items, and enhancements related to functionalities that are fully or partially operational in production.

Agency	Functionality	Current Status	Critical	High	Medium	Low
AS/TR	Certificate of Error (COE)	<ul style="list-style-type: none"> <li>Treasurer is functionally able to issue singular COE refunds, but is currently excluding records with a COE from PTAB and SP refund batches due to an outstanding defect currently being actioned by Tyler and Assessor.</li> <li>Assessor is functionally able to use COEs, with some critical defects pertaining to the backlog of COEs to issue that need to be reviewed for confirmation of impacted set.</li> <li>Issuance of COE adjusted bills are blocked by penalty calculation defect on the bill. Currently in Tyler development.</li> <li>Assessor has completed their review and certification of 2024 COEs and has reviewed COEs for 2005-2023. Tyler to resolve impacted PINs.</li> </ul>	6	6	2	11
AS/CL	PINMAP/Divisions	<ul style="list-style-type: none"> <li>Operational in production, with defects.</li> <li>Changes applied by third party vendor for GIS require Tyler to refresh/update PINMAP/GIS Extension configuration in lower environment. For the affected divisions/comboines that are not yet processed within lasWorld for 2026, this activity is blocking its entrance into the application. Tyler anticipates 4/20 completion.</li> </ul>	1	1	-	1
TR/CL	Distributions/Finance	<ul style="list-style-type: none"> <li>Distributions have been completed through March 30th and initiated for March 31st.</li> <li>Before moving forward with distributions for April, Treasurer and Tyler need to discuss a 1st Installment collection adjustment during the week of April 14th.</li> <li>Tyler and Treasurer continue to finalize details for external reporting on distributions.</li> </ul>	12	21	4	1

AS	New Property	<ul style="list-style-type: none"> <li>Operational in production, with defects.</li> <li>Assessor approved impacted list after latest correction. Tyler has determined the fix, which will require a patch to production. Tyler is discussing timing for the patch.</li> <li>Outstanding defect for New Property calculations is blocking the Assessor's ability to complete the IDOR Abstract reports, so the office is using a manual workaround for 2025 calculations.</li> </ul>	1	1	-	-
AS	Exemptions	<ul style="list-style-type: none"> <li>Operational in production, with defects.</li> <li>Critical defects are pending re-test.</li> </ul>	2	5	4	1
AS	Datalets	<ul style="list-style-type: none"> <li>Operational in production, additional datalets are in progress as agreed.</li> <li>Treasurer COE refund status changes are pending re-test in production.</li> <li>Agencies are looking to prioritize a defect for Tax Sale/PTAB changes. Tyler is reviewing mechanism to identify PINs in Tax Sale for information purposes.</li> </ul>	1	5	3	1
AS	Admin	<ul style="list-style-type: none"> <li>Operational in production, with defects.</li> <li>Currently deprioritized for other more critical items.</li> </ul>	-	-	2	1
AS	Imports/Exports	<ul style="list-style-type: none"> <li>Operational in production, with defects.</li> <li>Tyler turned over defects preventing sales exports for Assessor to review and confirm functioning as expected.</li> <li>Assessor submitted sales report to IDOR and is awaiting further feedback.</li> <li>Remaining imports/exports defects are awaiting action from County vendor file for Exemptions.</li> </ul>	-	4	1	1
AS	Omitted Assessments	<ul style="list-style-type: none"> <li>Operational in production, with defects.</li> <li>Assessor to re-test PIN with Omitted record causing error.</li> </ul>	-	1	-	-
AS	Reports	<ul style="list-style-type: none"> <li>Operational in production, with defects.</li> </ul>	-	8	2	1

		<ul style="list-style-type: none"> <li>Report-related defects are in various states of actioning, with a focus on developing a validation method for IDOR Abstract reports for 2026 reporting purposes (tentative &amp; final).</li> <li>AA106 New Property report is blocked from completion until New Property calculation defect is resolved.</li> </ul>				
AS	Sales	<ul style="list-style-type: none"> <li>Operational in production, with defects.</li> </ul>	-	-	1	1
AS	Uniformity Grid	<ul style="list-style-type: none"> <li>Operational in production, with defect.</li> <li>Outstanding defect is in pending retest with the Assessor.</li> </ul>	-	-	1	-
AS	Valuations	<ul style="list-style-type: none"> <li>Operational in production, with defects.</li> <li>Tyler provided a root cause analysis of open defects for Assessor review.</li> </ul>	-	2	-	-
AS	Workflow	<ul style="list-style-type: none"> <li>Operational in production, with defects.</li> <li>Tyler will schedule a walkthrough with the Assessor to review case based workflow.</li> <li>Workflow defects have been resolved and put into monitoring status, pending confirmation from Assessor. Active defects will be reviewed and closed when workflow need meets operational schedule.</li> </ul>	-	1	-	1
TR	Adjustments	<ul style="list-style-type: none"> <li>Operational in production, with defects.</li> <li>Treasurer to retest 4 bankruptcy related defects after Tyler made updates to the bankruptcy alert logic.</li> </ul>	2	6	3	-
TR	Collections/ Cashiering	<ul style="list-style-type: none"> <li>Operational in production, with defects. Treasurer is experiencing occasional issues preventing cashiers from accepting payments and reporting to Tyler for resolution and root cause investigation.</li> <li>Treasurer/Tyler are prioritizing balancing issues with the TX103 that are having downstream impacts on other collections reports.</li> </ul>	13	14	10	1
TR	Data/IT	<ul style="list-style-type: none"> <li>Treasurer has identified several issues with payments/refunds posting on the incorrect installment that Tyler is working to resolve.</li> </ul>	23	6	5	-

		<ul style="list-style-type: none"> <li>The 2023 Property Master is not yet operational in production; the Treasurer is using an export from MIS. Remaining defects are largely due to underlying data and payment posting issues.</li> <li>Most Payment Master defects have been resolved and are pending Treasurer retest to confirm.</li> </ul>				
TR	Tax Bills	<ul style="list-style-type: none"> <li>2025 1<sup>st</sup> Installment bills were successfully sent and Treasurer is beginning to accept payments.</li> <li>Of the ~8,500 PINs that were excluded from the initial 2024 2<sup>nd</sup> Installment, ~50% have been sent out. The remainder are being addressed by Treasurer and Tyler.</li> </ul>	38	3	7	2
TR	Refunds	<ul style="list-style-type: none"> <li>Operational in production, with defects. Treasurer is issuing refunds in small batches in iasWorld for most refund types. Treasurer is unable to process large batches due to the large number of underlying data issues that require them to check each refund individually before issuing.</li> <li>Duplicate and Overpayment: DO refunds are functioning in small batches but larger groups are currently blocked until converted DO refund data is split into tax, penalty, and interest. Treasurer/Tyler are also resolving issues with DO refunds posting to the incorrect installment.</li> <li>Property Tax Appeal Board: Refunds are being issued in small batches while Treasurer continues to resolve data issues.</li> <li>Specific Objections: Refunds are being issued in small batches while Treasurer continues to resolve data issues.</li> <li>Transfer: Functioning as expected.</li> <li>Sale in Error: Blocked until Clerk can issue certifications in production.</li> </ul>	42	19	2	-
CL	Bonds	<ul style="list-style-type: none"> <li>Operational in production, with defects.</li> <li>Clerk tested workaround for new bond assignment defect and is waiting for Tyler to push it into Production.</li> </ul>	-	3	1	-
CL	Referenda	<ul style="list-style-type: none"> <li>Operational in production.</li> </ul>	-	-	-	-

CL	Levy	<ul style="list-style-type: none"> <li>Operational in production.</li> </ul>	-	-	-	-
CL	Tax Rate Calculation (TRC)	<ul style="list-style-type: none"> <li>Operational in production, with defects.</li> </ul>	-	3	1	-
CL	Abatements	<ul style="list-style-type: none"> <li>Operational in production, with defects.</li> </ul>	-	1	1	-
CL	TIF	<ul style="list-style-type: none"> <li>Operational in production, with defects.</li> <li>Tyler and the Clerk will discuss the process for loading TIFs into the system as part of extension prep.</li> </ul>	-	-	1	-
CL	Agency Management	<ul style="list-style-type: none"> <li>Operational in production, with defects.</li> </ul>	-	1	-	-
AS	Enhancements	<ul style="list-style-type: none"> <li>Assessor enhancements to be reviewed and prioritized.</li> <li>Tyler to research ability to edit case numbers for staff efficiency optimization.</li> <li>5 appeals filings to update for 2026 are currently in progress.</li> </ul>	-	6	1	-
TR	Enhancements	<ul style="list-style-type: none"> <li>Treasurer enhancements to be reviewed and prioritized.</li> </ul>	7	-	28	11
CL	Enhancements	<ul style="list-style-type: none"> <li>Extension enhancements to be reviewed and prioritized.</li> </ul>	-	28	16	4

## Clerk Redemptions Status

The Clerk Redemptions Workstream tracks all activities required in order for redemptions functionality to go live in production. Workstream activities include validation of blackout period and converted data, redemptions artifact testing, and functionality testing for other scope areas required for go-live. Defects associated with converted data validation are captured as part of the respective functionality ex. EJR, EOR.

Sale Type	Current Status	Critical	High	Medium	Low
Annual Sale	<ul style="list-style-type: none"> <li>Clerk is working through the validation of data that was modified during black out period and simultaneously validating data that was converted at the original cut off date.</li> <li>Clerk also began testing and validating the functionality of necessary redemptions artifacts including the Recommended Order Form, Certificate of Payment, Estimate of Redemption, Judgement Record Report, and Open Item Bill.</li> <li>Clerk also resumed Cashier I/II testing in Stage environment now that most recent patch updated the environment to match iasWorld Production.</li> </ul>	-	95	3	-
Forfeiture Sale	<ul style="list-style-type: none"> <li>Artifact testing with Forfeiture Sale PINs is in progress. A meeting is set for Monday 4/13 to discuss data/logic on forfeiture sales with Treasurer and Tyler.</li> </ul>	-	16	-	-
Scavenger Sale	<ul style="list-style-type: none"> <li>Blocked by Annual and Forfeiture Sale testing.</li> <li>Tyler is planning to load Scavenger Sale data into iasWorld during the weekend of April 10.</li> </ul>	-	5	-	1

Functionality	Current Status	Critical	High	Medium	Low
Blackout Data Validation	<ul style="list-style-type: none"> <li>Clerk has passed black out data validation for Extended Last Day to Redeem, Deeds, Fees, and Payout Payments.</li> <li>Clerk continues to work with Tyler on defects associated with Redemption Payments for Forfeiture sales and Subtaxes.</li> </ul>	-	4	-	-

Electronic Judgement Record (EJR)	<ul style="list-style-type: none"> <li>• Clerk continues to report and review defects associated with converted data in the EJR for General Active Sales and Forfeiture Sales. This includes Omitted and Special Assessment PINs.</li> <li>• Clerk and Tyler continue to work through outstanding EJR defects according to agreed priority.</li> </ul>	-	44	-	-
Recommended Order Form (ROF)	<ul style="list-style-type: none"> <li>• For General Active PINs, Clerk is validating that the data appears as expected in the ROF. Clerk tested a subset of PINs and 70% have passed validation.</li> <li>• For Omitted and Special Assessment, Clerk has tested subset of PINs and 20% have passed validation.</li> <li>• Clerk and Tyler continue to work through outstanding defects according to agreed priority.</li> </ul>	-	10	-	-
Judgement Record Report (JRR)	<ul style="list-style-type: none"> <li>• For General Active PINs, Clerk is validating that the data appears as expected in the JRR. Clerk tested a subset of PINs and 100% have passed validation.</li> <li>• For Omitted and Special Assessment, Clerk has tested subset of PINs and 70% have passed validation.</li> <li>• Clerk and Tyler continue to work through outstanding defects according to agreed priority.</li> </ul>	-	15	1	-
Estimate of Redemption (EOR)	<ul style="list-style-type: none"> <li>• For General Active PINs, Clerk is validating that the data appears as expected in the EOR. Clerk tested a subset of PINs and 90% have passed validation.</li> <li>• For Omitted and Special Assessment, Clerk has tested subset of PINs and 80% have passed validation.</li> <li>• Clerk and Tyler continue to work through outstanding defects according to agreed priority.</li> </ul>	-	17	-	1
Certificate of Payment (COP)	<ul style="list-style-type: none"> <li>• For General Active PINs, Clerk is validating that the data appears as expected in the COP. Clerk tested a subset of PINs and 70% have passed validation.</li> <li>• For Omitted and Special Assessment, Clerk has tested subset of PINs and 60% have passed validation.</li> <li>• Clerk and Tyler continue to work through outstanding defects according to agreed priority.</li> </ul>	-	11	1	-

Forfeiture Bill	<ul style="list-style-type: none"> <li>Blocked by research needed in conjunction with Treasurer and Tyler on forfeiture sale data breakdown. Agencies and Tyler are meeting to discuss the week of 4/13.</li> </ul>	-	8	-	-
Open Item Bill	<ul style="list-style-type: none"> <li>For General Active PINs, Clerk is validating that the data appears as expected in the Open Item Bills. Clerk tested a subset of PINs and 100% have passed validation.</li> <li>For Omitted and Special Assessment, Clerk is validating that the data appears as expected in Open Item Bill and reporting any defects to Tyler.</li> <li>Clerk and Tyler continue to work through outstanding defects according to agreed priority.</li> </ul>	-	5	1	-
Override	<ul style="list-style-type: none"> <li>Override testing is deprioritized to focus on artifact and converted data validation.</li> </ul>	-	2	-	-
Cashier I/II	<ul style="list-style-type: none"> <li>Tyler completed an update of a lower testing environment to enable Clerk testing of priority Cashier functionality.</li> <li>Tyler will be creating test scripts for the Cashier testing scenarios provided by Clerk by 4/14.</li> </ul>	-	-	-	-

\*Subsequent tax related defects are tracked across many functionality groups; there are currently 14 total active defects.

**Acronyms:**

ABL – Assessed by Legal  
AS – Assessor  
CL – Clerk  
COE – Certificate of Error  
COP – Certificate of Payment  
DO – Duplicate & Overpayment  
EAV – Equalized Assessed Value  
EJR – Electronic Judgement Record  
EOR – Estimate of Redemption  
EWR – Electronic Warrant Record

IDOR -- Illinois Department of Revenue  
HIE – Home Improvement Exempt  
JRR – Judgement Record Report  
PTAB – Property Tax Appeal Board  
ROF – Recommended Order Form  
SP – Specific Objections  
SIE – Sale In Error  
TR – Treasurer  
TRC – Tax Rate Calculation